Dual Court Assistance

Dual court assistance is a reliable concept, which allows those affected - so-called victims (by law) of violence, dangerous threats and/or those who have been injured in their sexual integrity, to be supported **free of charge** with further legal proceedings as well as psychosocial care.

If you have experienced violence because of your appearance or (alleged) religious affiliation or if you have been dangerously threatened or violated in your sexual integrity, you are entitled to free psychosocial and legal court assistance.

State-approved victim protection institutions, such as WEISSER RING, specific counselling organisations (for women* and/or men*) as well as different kinds of an independent organisation anonymously. violence protection centres and agencies in Austria, offer free of charge dual court assistance.

If you have any questions or need information, please do not hesitate to contact the counselling organisation of your choice such as ZARA - Civil Courage & Anti-Racism-Work, the Forum against anti-Semitism, the Dokustelle - Islamophobia & Anti-Muslim Racism, ROMANO CEN-TRO, Afro Rainbow Austria, the Initiative for a Discrimination-Free Education, or the Antidiscrimination Office in Styria.

There you will receive further advise, support with filing a complaint, company to the police and/or you can talk about your experience, share your thoughts and emotions and report the incident in a warm and trustful environment. Note that you can always also report your experience to



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Bundesministerium

Arbeit, Soziales, Gesundheit und Konsumentenschutz

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Who to contact?

Antidiskriminierungsstelle in der Stadt Salzburg

Kirchenstraße 34 5020 Salzburg office@antidiskriminierung-salzburg.at

Antidiskriminierungsstelle Steiermark

Andritzer Reichsstraße 38 | 1. Stock 8045 Graz T: +43 316 / 714 137 buero@antidiskriminierungsstelle.steiermark.at www.antidiskriminierungsstelle.steiermark.at

AÖF - Verein Autonome Frauenhäuser

Bacherplatz 10/4 1050 Wien T: +43 (0) 1 544 08 20 www.aoef.at

Frauenhelpline gegen Gewalt (24h/Tag) 0800 222 555

Dokustelle - Islamfeindlichkeit & **Anti-Muslimischer Rassismus**

E-Mail: office@dokustelle.at Tel: +43 676 40 40 005 FB/Dokustelle Österreich www.dokustelle.at

FGA - Forum gegen Antisemitismus

info@fga-wien.at +43 1 398 72 72 www.fga-wien.at

Gewaltschutzzentren & Interventionsstellen Österreich

www.gewaltschutzzentrum.at

migrare - Zentrum für MigrantInnen OÖ

Humboldtstraße 49 A - 4020 Linz T: 0732 667363 www.migrare.at

Romano Centro

Hofmannsthalgasse 2, Lokal 2 A-1030 Wien + 43 1 749 63 36 office@romano-centro.org www.romano-centro.org

WEISSER RING-Verbrechensopferhilfe

office@weisser-ring.at www.weisser-ring.at Opfer-Notruf (24h/Tag) 0800 112 112

ZARA - Zivilcourage & Anti-Rassismus-Arbeit

Schönbrunner Straße 119/13 Eingang: Am Hundsturm 7 A-1050 Wien T: +43 (1) 929 13 99 office@zara.or.at www.zara.or.at













Racism What to do?

If you are affected by a racist crime - a hate crime.

You are not alone!

Have you been insulted, attacked, or hurt or has your property been damaged and you feel that the perpetrator acted in such a way because they hold prejudices, based on racist ideas?



This can be a drastic experience that stands out from "normal" offences - get support

You want to take action, but you do not know how to proceed? You were injured and you want to take legal steps, aware that it was a racist act?

Here you will find information and options for action!

What is Racism?

There are many definitions of racism that deal with different aspects and levels. Racism is an ideology by which people are classified and demoted on the basis of their skin colour, language, religion or origin. Racism is a long-lasting way of thinking, that has been structurally anchored over centuries.

Racial discrimination means disadvantaging individuals and / or a group – one way or the other – because of characteristics like skin color, language, religion and / or origin. This is an action with a racist result. Discrimination is the unjustified preference or disadvantage of people on the bass of the aforementioned criteria.

Racism ranges from discrimination, insults, abuse, harassment to experiences of racist attacks and violence.

What is hate crime?

→ "Hate crimes are criminal acts with a bias motive against a certain group."

Racist *hate crimes* must therefore meet two elements:

- The racist motive of the perpetrator
- The committed criminal offence of the perpetrator

→ A hate crime is therefore an offence

on the basis of prejudice and intolerance.

What is a bias motive?

A bias motive is a certain incentive for a person's action. The (hate) crime is only committed, because the perpetrator holds prejudices and consequently commits a crime. Without the motive the offence would have never happened!

Section 33 (1) 5 of the Austrian Criminal Code - the "special aggravating factors"

Section 33 (1) 5 of the Austrian Criminal Code – the "special aggravating factors" indicates, among other things, in which cases an especially aggravating reason (a deed) exists. Among other things, if a perpetrator...

... "acted out of racist, xenophobic or other motives that are particularly condemnable, especially those directed against one of the groups of persons referred to in Section 283 (1) 1 CC or a member of such a group expressly on grounds of belonging to that group."

In the Austrian context, we therefore assume that those individuals or groups, mentioned in Section 283 (1) 1 of the Criminal Code, because of their actual or alleged affiliation to a group, can become victims of hate crime | prejudice crime | bias crime | bias motivated violence.

Hate crime – in the Austrian national context – is a criminal offence ...

"... against a church or religious denomi-

nation or any other group of persons defined by criteria of [...] colour of skin, language, religion or ideology, nationality, descent or national or ethnic origin, sex, a disability, age or sexual orientation or a member of such a group, explicitly on account of his/her belonging to such a group."

Which (criminal) acts can be considered hate or bias crimes in Austria – as racisthate crimes?

- Racist assault (§ 83 CC, § 84 CC, § 85 CC, § 86 CC, § 87 CC)
- Racist dangerous threat (§ 107 CC)
- Racist property damage (§ 125 CC, § 126 CC)
- Racist arson (§ 169 CC)
- Racist insult (§ 115 CC)
- Racist incitement to hatred and violence (§ 283 CC) in front of a lot of people on the street and / or on the internet
- Re-engagement in NS activities (prohibition law 1947)
- in front of a lot of people on the street and / or on the internet
- Racist disturbance of religious practice (§ 189 CC)

This list contains only examples. If you are unsure whether the experience you have made is a criminal offence, seek advice from a counselling or support organization at any time.

What immediate actions can I take after I was insulted, harassed, threatened or attacked – motivated by racism?

After you have experienced racism, that can be identified as one of the abovementioned offences, you can file a complaint and get support in order to take (legal) action.

You can file a complaint ...

- either directly at the police station,
- directly to the prosecutor, if that is your wish, or
- with together with the support of a counselling or support organisation.

Before filing a complaint at the police, you have the opportunity to seek advice. There are different organizations, which you can turn to for free of cost counselling – for example, at ZARA – Civil Courage and Anti-Racism-Work, the FGA – Forum Against anti-Semitism, Dokustelle – Islamophobia & Anti-Muslim Racism, ROMANO CENTRO, WEISSER RING (White Ring – Crime Victim Support), at various counselling units specifically for women* and/or men* as well as at the Antidiscrimination Office in Styria.

If you decide to directly report a crime to the police, you cannot undo or change it afterwards.

If you decide to report a crime to the police, it can be assumed that you will have to make a statement at the police at least once or twice.

Without a specific application, you are list-

ed as a witness at the police. That means; you do not automatically have all the rights that a so-called "victim" as stated in the Code of Criminal Procedure, has.

If – for any reason – you do not want to go to the police alone, you have the right to take a confidant with you. This can be a friend, a family member, or a trained counsellor.

The person you bring to the police as a confident cannot be the witness of the crime you experienced at the same time. That is not allowed.

What can I do if I was (mildly to severely) injured?

If you have been mildly or severely injured, which you suspect was the result of racist motive and you go to the hospital for medical treatment, we recommend that you hold on to all documents that you receive.

Of course, the most important is that you get well. Subsequently, if you want to take (legal) action against the offender, you will need the aforementioned documents as evidence of the injuries you have sustained and the violation you have experienced.

The hospital staff is obligated to file a report if they provide medical care to a person whom they believe was injured by someone else.

Under normal circumstances, the police will contact you quickly if an incident has

been reported by the hospital staff, in order to invite you to a hearing and for you to provide your statement. If this is not the case, you have the opportunity to make a supplementary statement to tell the police that you have been affected by a racist act.

Take care of your health first, but as soon as you are well again, we recommend that you immediately initiate such a supplementary statement!

You can go to the police alone and apply for and make such a supplementary statement. If you feel uncomfortable or do not want to do this by yourself, contact an counselling organization at any time - such as ZARA - Civil Courage & Anti-Racism-Work, the Dokustelle - Islamophobia & Anti-Muslim Racism, the Forum Against anti-Semitism (FGA), ROMANO CENTRO, counselling units specifically for women* and/or men* as well as the Antidiscrimination Office in Styria - in order to get counselling, support and/or companionship.

¹ This is a practice-oriented definition, formulated by the OSCE Office for Democratic Institutions and Human Rights (ODIHR).